# LSU HEALTH CARE SERVICES DIVISION **BATON ROUGE, LOUISIANA**

POLICY NUMBER: 0523-19 Communications-Public Information Policy SUBJECT: Protocols for News Media and Public

CONTENT:

**EFFECTIVE DATE:** 

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**INQUIRIES:** 

Lanette Buie, Deputy CEO, LSU HCSD LSU Health Care Services Division 5429 Airline Highway Baton Rouge, Louisiana 70805 Phone: (225) 354-7008 Fax: (225) 354-4953

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Deputy Chief Executive Officer LSU Health Care Services Division

<u>1/9/19</u> Date

Chief Executive Officer LSU Health Care Services Division

1/9/19 Date

# PUBLIC INFORMATION POLICY Protocols for News Media and Public Information

### I. STATEMENT OF POLICY

This policy is in keeping with the LSU Health Care Services Divisions' desire to accurately inform the public about its work and to share important information about health care and services available through departmental programs. This policy shall be carried out under the direction of the LSU HCSD Executive Administration and shall conform to the provisions of Louisiana's Public Records Law, R.S.44.1 et seq., and LSU Health Sciences Center New Orleans CM-48.

#### II. APPLICABILITY

This policy is applicable to all LSU Health Care Services Division (which includes Lallie Kemp Medical Center) employees, contract staff and trainees and applies to all functions designed to publicize LSU HCSD's activities or to respond to news media inquiries and public information requests.

#### III. EFFECTIVE DATE

This policy is effective upon the signature of the LSU HCSD Deputy CEO and/or his or her designee.

#### IV. RESPONSIBILITIES

It is the responsibility of the LSU HCSD Executive Administration to ensure that media requests and requests for public information/records are coordinated with the Chancellor of the LSU HSCNO and the Information Services Department.

## V. PROCEDURES AND GUIDELINES FOR NEWS MEDIA COMMUNICATIONS

LSU Health Care Services Division employees, in the scope of their employment, who are contacted by news media representatives and asked to speak on behalf of departmental programs, services, policies or issues, should first contact the LSU HCSD Executive Administration to discuss the nature of the media contact.

The LSU HCSD Executive Administration along with the LSU HSCNO Chancellor and Information Services Department will determine the proper contact/response and will coordinate that contact/response accordingly. Such contact includes, but is not limited to, the following subjects:

- Legislative issues
- Statements/comments about LSU HCSD policies, programs or issues
- Potential or actual crises (threats to the health/safety of citizens/ clients/staff).
- Client/consumer/beneficiary issues
- Current health news and events

# VI. PROCEDURES AND GUIDELINES FOR PUBLIC RECORD REQUESTS

LSU Health Care Services Division employees who are in the scope of their employment and who receive requests for Public Records shall forward those requests to HCSD Executive Administration or HCSD Legal Services for disposition.

#### VII. CONSEQUENCES

Failure to adhere to this policy may result in disciplinary action up to and including termination.

Appendix A

Date\_\_\_\_\_

# Permission for Public Information and/or Photographs

| Name of Patient (Print)   |  |
|---|--|
| The attending physician must give approva   | al.  |
| Name of Physician (Print)   |  |
| Physician=s approval by initials:<br>Yes No   | If verbal permission please indicate:  |
| I / We hereby consent to an interview a above named   | nd/or photographs [still or video] of the  |
| patient by representative(s) of   |  |
| its representatives and the LSU Health Car<br>any and all liability arising out of the inter<br>publication or broadcasting of such inform<br>restrictions are described below. In grantin<br>acknowledge that said photographs and /o<br>the news media or other party named here<br>authorization/consent before the recording<br>action is taken in reliance of this authoriza | ation<br>iled explanation)<br>e relieve and hereby agree to hold the hospital,<br>re Services Division free and harmless from<br>rviewing, photographing, and/or any subsequent<br>nation or photographs. Any requested<br>ng consent, I/We assume full responsibility and<br>or information may be used at the discretion of<br>sin. "I/We have the right to rescind<br>g, film or image is used except to the extent that<br>ation/consent. Unless otherwise revoked, this |
| authorization/consent will expire on the fo   | mowing date, event, or condition.  |
| Signature of Patient  | If patient is unable to sign,<br>Signature of Next of Kin  |
| If patient is a minor, Signature of Paren   | nt / Legal Guardian  |
| Signatures of Witnesses (1)   | (2)  |
| Signature of at least one parent or the lega<br>Signature of two witnesses is required wh   | al guardian is required for a minor.   |